Visitor Policy

SCMAGLEV and Railway Park establishes the visitor policy as written below. Whether the visitors have paid admission fee or not, the visitors who will not follow this rule may be admonished not to enter or to leave SCMAGLEV and Railway Park. Also, we are now monitoring and recording by VCR for security reasons.

- 1. Visitors who have paid the admission fee are able to enter the exhibition area.
- 2. SCMAGLEV and Railway Park opens from 10:00 a.m. to 5:30 p.m. (admission until 5:00 p.m.)
- 3. SCMAGLEV and Railway Park will sometimes close due to weather conditions, such as typhoons. Basically, even in such a case, the admission fee will not be refunded.
- 4. Visitors must follow the instructions by our staff. Also, if there are some signs, for example, "Do Not Drink or Eat", please follow the signs.
- 5. Do not run or make a fuss in SCMAGLEV and Railway Park. Although we try to keep the safety in SCMAGLEV and Railway Park so as children to enjoy SCMAGLEV and Railway Park, parents must keep close to your children and enjoy watching the exhibits. Regarding theft, intended/unintended accidents or injuries and other troubles with other visitors, JR Central and our related companies will not have the responsibilities.
- 6. Photography is not prohibited if the visitors use them personally, however, recording the movies and flash photography in the symbolic rolling stock hall are prohibited.
- 7. Mobile phones are not usable in the area where other visitors feel annoyed. Also, drinking, eating and smoking are not allowed unless the visitors are in the permitted area. In some cases, bringing alcohol and drunken visitors are not permitted to enter or asked to leave.
- 8. In addition to the actions above, these actions are prohibited:
 - (1) Any hazardous items and companion animals except service dogs.
 - (2) Selling, distributing and displaying items.
 - (3) Dresses that gives uncomfortable feelings to other visitors.
 - (4) Meetings and public speaking.
 - (5) To infringe or try to infringe the right (incl. honor) of SCMAGLEV and Railway Park and other people (incl. our visitors).
 - (6) Any unsocial activities or similar activities. Plus, giving such information to other people (incl. our visitors).
 - (7) Religious, political and other similar activities that do not match our policy.
 - (8) Commercial activity without permission of SCMAGLEV and Railway Park.
 - (9) Illegal action.
 - (10) Other actions that we think unsuitable.

Central Japan Railway Co. SCMAGLEV & Railway Park